

How to Establish Utility Service with the City of Plant City

City of Plant City
Utility Billing Department
Contact Us for Information
Phone: 813.659.4222 Fax: 813.659.4236
Email: customerservice@plantcitygov.com

Utility Service Application is available

Electronic

In Person

Fill out Application and sign electronically.
Save Application and Required Documents
to your desktop and follow the instructions at
the bottom of the application:

- Government issued identification
- Tenant Occupied Form or Lease
- Owners are verified:
 - Hillsborough County Property Appraiser's site; Warranty Deed; Proof of recent purchase

Provide completed Application and required
documents to a Customer Service
Representative, Utility Billing Department, 302
West Reynolds Street. Bring required
documentation:

- Government issued identification
- Tenant Occupied Form or Lease
- Owners are verified:
 - Hillsborough County Property Appraiser's site; Warranty Deed; Proof of recent purchase

- I. A Customer Service Representative will contact you by email confirming that your request is being processed.
- II. After review a Customer Service Representative will send you the following communication:
- Confirmation that services can or cannot be provided
 - Account-Customer Numbers
 - Deposit Amount Due
 - Application Process
 - New Service Request received by 12:00 p.m. Eastern Standard Time, Monday-Friday (except holidays), will be processed for next business day activation

A Representative will process the service
request and provide deposit information

Service Orders are processed during
regular business hours Monday – Friday
(except holidays)