Know Before You Go -
Urgent Care vs. Emergency Room

<table>
<thead>
<tr>
<th>URGENT CARE CENTER</th>
<th>EMERGENCY ROOM</th>
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</thead>
<tbody>
<tr>
<td>Cold, flu, or fever</td>
<td>Chest pain</td>
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<tr>
<td>Strains, sprains, or breaks</td>
<td>Abdominal pain</td>
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<tr>
<td>Infections</td>
<td>Stroke</td>
</tr>
<tr>
<td>Mild burns</td>
<td>Severe head injury</td>
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<tr>
<td>Allergies</td>
<td>Major trauma</td>
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</tbody>
</table>

71% of emergency department visits are unnecessary or could have been avoided.¹

**LOWER copay applies²**

- You will usually be seen in under 20 minutes

**EXTENDED HOURS**

- Open 7 WEEKENDS

**HIGHER copay applies²**

- Average length of time spent in the ER nationwide³: 2 hours 15 minutes

- Open 24/7

If you have a life-threatening illness or injury, go to the ER or call 911 right away.
Health insurance is offered by Florida Blue. HMO coverage is offered by Florida Blue HMO, an HMO affiliate of Florida Blue. These companies are Independent Licensees of the Blue Cross and Blue Shield Association. We comply with applicable Federal civil rights laws and do not discriminate on the basis of race, color, national origin, age, disability or sex.


2 Savings may vary depending on plan benefits and treatment you receive.


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ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis éd pou lang ki disponib gratis pou ou. Rele 1-800-352-2583 (TTY: 1-800-955-8770). 88660-0217